

Communicating differently

Please note this is not a public meeting but a development session for Wiltshire Councillors

Date(s) Wednesday 30 October 2013
Time(s): from 9.30 am to 4.30 pm
Venue(s): Meeting Room, City Hall, Malthouse Lane, Salisbury SP2 7TU

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Wednesday 30 October 2013	9.30am to 4.30pm	Meeting Room, City Hall, Malthouse Lane, Salisbury SP2 7TU

Target audience: All councillors looking to develop a fresh approach to the way that they communicate.

Introduction / What is it about?

Aim

This workshop aims to increase confidence and flexibility in dealing with people and improve effectiveness by introducing you to more advanced communication skills.

Objectives

By the end of this one-day workshop participants will be able to:

- understand the impact of voice, body language and behaviour on others
- develop trust and presence
- reduce defensiveness and remove limiting assumptions in people's thinking

- develop problem-solving strategies using creative thinking
- develop listening and questioning skills
- have strategies for managing emotions

Cost to Town and Parish Council members wishing to attend:

£80 per attendee, which includes refreshments and all course material

Please note that payment would be required before attending the course.

Confirmation of bookings would be sent as soon as possible.

Applicants will be put on a waiting list as Wiltshire councillors have first priority when booking.

**For course bookings contact Rita Sanders on 01225 718 375 or email
councillordevelopment@wiltshire.gov.uk**

**For more information on councillor development please see:
<http://thewire.wiltshire.council/index/councillors-area/councillor-development.htm>**